

Dr. Dianna Henson

Naturopathic Physician

2305 A Pacific Avenue * Forest Grove, OR 97116

(503) 702-0068

Dr.Dianna@hotmail.com

Thank you for choosing Dr. Dianna Henson for your treatment. To make your overall experience a positive one, please take a few minutes to review this information regarding our insurance billing policies.

Filing Primary Insurance

If you have primary insurance coverage, please contact us at **(503) 702-0068**, or bring your insurance card with you to your first appointment. If your insurance company covers naturopathic services **and** Dr. Henson is part of their network, we will file the claim with your insurance company.

Quotation of benefits is NOT a guarantee of payment.

Some insurance companies are not sure if they cover naturopathic services. If there are **any** questions as to whether or not your insurance company will cover naturopathic services, you will need to pay Dr. Henson ** at the time of service. In such cases, we can bill your insurance for you, and upon receipt of payment from your insurance company, **credit** your account and reverse any cash discounts you may have been given. If you prefer to have an insurance reimbursement sent directly to you, rather than have it credited to your account, you will need to pay the office in full and file your own health insurance claim form with your insurance company. If you choose to do this, you are responsible for all insurance interaction and follow-up. Health insurance claim forms are available from the office.

****Please check with Dr. Henson to make sure Dr. Henson is covered under your plan.**

Filing Secondary Insurance

You may be covered by more than one insurance plan. **We do not bill to secondary insurance** (exception: when your primary does not cover you but your secondary does). In order to receive reimbursement from your secondary insurance plan, you will have to file a claim with that insurance company. Most insurance companies require that you mail a copy of your invoice from our office, along with a copy of your "explanation of benefits" from your primary insurance plan to the claims processing address listed for your secondary insurance. To avoid delays in payment, it is best to call the benefits number on your insurance card for instructions as to what they require for secondary insurance claim filing.

If you have any questions, please contact our office.

Patient signature _____ Date _____